

Kellen Wiltshire

Kingston, Ontario, Canada • contact@kellenwiltshire.com • 343-989-1619 • [linkedin.com/in/kellenwiltshire](https://www.linkedin.com/in/kellenwiltshire) • kellenwiltshire.com

SUMMARY

Full-stack software developer with 5+ years of experience building customer-facing products and services, with a strong frontend focus across React/TypeScript micro-frontends and backend services. Owns complex customer acquisition flows spanning signup, authentication, billing, and navigation; modernizes legacy systems, ships security-sensitive changes through staged rollouts, and raises engineering standards through technical mentorship, code review, and cross-functional delivery.

EXPERIENCE

Senior Software Developer

January 2025 – Present, Remote

Hootsuite

- Re-platformed Google social signup onto Google Identity Services across frontend and backend: server-side token verification, passwordless account creation, backend-issued sessions replacing client-submitted passwords, and duplicate-account handling for existing emails; shipped behind a feature flag with staged rollout.
- Launched a new settings micro-frontend from scratch and migrated multiple micro-frontends off a legacy monolith incrementally behind feature flags, with no user-facing downtime.
- Established the team's standard for API data fetching after running comparative spikes on state initialization and error handling; implemented structured request logging in the shared HTTP client and rolled it out across consuming applications.
- Delivered revenue-facing billing flows including additional seat purchasing with post-checkout routing, seat and pricing calculation at payment time, trial-versus-immediate conversion options, and entitlement provisioning for paid add-ons.
- Modernized a legacy signup codebase by restructuring it into feature-oriented modules, converting JavaScript to TypeScript, and adding shared linting, unused-code detection, and dependency validation to pre-commit and CI.
- Partnered with security, product, design, and QA to roll out authentication, billing, and navigation changes; owned production issues and SLA-bound escalations for systems shipped.
- Interviewed candidates, onboarded junior developers, and mentored engineers through pairing and code review; created reusable tooling and conventions that made team practices more consistent.

Software Developer II

January 2024 – January 2025, Remote

Superna

- Developed high-performance, scalable frontend components with ReactJS and TailwindCSS, integrating closely with design specifications.
- Identified and mitigated software risks, bugs, and security issues throughout development.
- Built Ansible playbooks and Terraform modules for AWS deployments, improving consistency and scalability of cloud infrastructure.
- Orchestrated Docker containers in Kubernetes using custom Helm charts for reliable multi-environment deployments.
- Maintained Java-based backend services, improving performance and scalability.

Software Developer I

August 2022 – January 2024, Remote

Superna

EDUCATION

Bachelor of Legal Studies

Ontario Tech University · Oshawa, Ontario, Canada · 2013

SKILLS

Frontend Architecture & Development: ReactJS · Next.js · TypeScript · TailwindCSS · Redux Toolkit · Storybook · Responsive Design · Accessibility (A11y)

Backend & API Development: Node.js · Express.js · Go · NestJS · Java · RESTful APIs · PostgreSQL · Strapi · Microservices Architecture

Cloud Infrastructure & DevOps: AWS · Docker · Kubernetes · Helm · Terraform · Ansible · CI/CD Pipelines (GitHub Actions)

Testing, Observability & Performance: Jest · Playwright · Unit & Integration Testing · Performance Profiling · Logging & Monitoring · Error Tracking (Sentry)

Collaboration, Leadership & Workflow: Code Reviews · Agile Development · Technical Mentorship · Developer Onboarding · Cross-functional Collaboration · Jira · Git / GitHub